

Privacy Policy

IFIEC is highly concerned with compliance with the requirements of the General Data Protection Regulation or “GDPR” and the related data protection legislations. In that respect, it is fundamental for us to provide information about the processing of personal data we perform.

The International Federation of Industrial Energy Consumers Europe (hereafter “IFIEC”) is a non-profit association which has its registered offices at 1050 Brussels, Avenue Louise 250, with the Central Bank of Enterprises number 436.343.513.

If you have a question about your data? Contact : ifieceurope@ifieceurope.org.
You can also contact GDPR via commission@privacycommission.be.

To whom does this apply:

This privacy statement relates primarily to the processing of personal data of our current and former members, clients, prospects and their staff, persons who have expressed an interest in our services, and persons with whom IFIEC and its staff come into contact in the course of its mission and activities.

Which personal data does IFIEC process and why?

IFIEC collects:

- **Your contact details:** e.g. name, surname, title, language, e-mail address, telephone number, function within your organization,...
If you are an employee of an IFIEC member, we use this data in connection with the services IFIEC provides to its members

If you are a person with whom IFIEC and its collaborators come into contact in the course of its mission and activities, we use this data in the course of IFIEC's mission.

If you register for one of our events:

- We store your data with your consent, OR
- When we have received your data from a third party, we use it exclusively for the purpose of IFIEC's mission.
You can always easily unsubscribe from one of our mailing lists or request to have your data completely removed from our database. To do so, please contact ifieceurope@ifieceurope.org.

If you are an employee of an organization or company that has a contractual relationship with IFIEC (e.g. a supplier, ...), we use this data for the execution of this contractual relationship.

- **IFIEC meetings and events** for which you have registered. We may also record responses or remarks about these events that you provide to us as part of the evaluations.

IFIEC may receive information about you from third parties. We may use this information to contact you for marketing purposes. In addition, we may also use information from external partners to correct, supplement or update your personal data.

What does IFIEC do with this data?

- If you are an employee of an IFIEC member:
Your data is processed because you are a contact person of IFIEC. Your data is processed for the organization of services provided by IFIEC to its members (e.g. communication, meetings, working groups and workshops in the context of your company's affiliation to IFIEC).
Your data is also used to inform you about IFIEC activities, news relevant to its members and events organized by IFIEC.
- If you are a person with whom IFIEC and its collaborators come into contact in the course of its mission and activities:
Your data is processed in the context of IFIEC's mission.
- If you subscribe to our newsletters:
Your data is processed for the follow-up of your subscription and any remarks or complaints you may have in this context.
- If you register for one of our events:
The data you provide us in the context of registering for our event are processed for:
 - The follow-up of your registration and your possible remarks in this context.

- General customer management, including accounting, management of disputes and legal proceedings, recovery or transfer of receivables and protection of our rights in general
- For certain events, participants receive a simplified list of participants, including their name, first name and organization.
- Your data is also used to inform you about other IFIEC activities, news relevant to its members and events organized by IFIEC.
- If you are a collaborator of an organization or company with a contractual relationship with IFIEC:
Your data is processed:

For the follow-up of the order and your possible remarks or complaints in this context.
- For the general management of customers and suppliers, including accounting, the management of disputes and legal proceedings, the recovery or transfer of receivables and the protection of our rights in general.
- If you visit our website:
Your data is used to improve your browsing experience and to compile anonymous statistics regarding the quality of the website.
- In some cases, we are legally obliged to process your personal data and/or to communicate them to the competent authorities or to the bodies established by law.

Transfer of your personal data to third parties

In principle, your data will not be passed on to third parties without your consent.

In exceptional cases, your personal data may be passed on to third parties without your consent. This includes :

- To subcontractors in the context of activities related to IFIEC's activities
- To competent authorities or bodies established by law in the context of legal and regulatory obligations.

How long does IFIEC keep your data?

IFIEC retains your personal data until IFIEC becomes aware that your relationship with IFIEC is terminated, unless there is a legal retention period (e.g. statutory limitation period).

Automated Decision Making

IFIEC does not base the processing of personal data on an automated decision making.

We protect your personal data

We make every effort to keep your personal data as secure as possible and to protect your privacy as much as possible. We take all necessary technical and organizational measures to this end.

Your rights ?

You can exercise your rights by contacting ifieceurope@ifieceurope.org. You may be asked to prove your identity.

You can always ask what data we have about you.

If your data are incorrect, you can ask IFIEC to correct, complete and/or update them.

Your data is transferable when processed with your consent. In certain cases (as provided for in Articles 17, 18 and 21 of the General Data Protection Regulation), you may object to IFIEC's processing of your data and/or request IFIEC to erase your data.

If the processing of your data is based on your consent, you may withdraw your consent at any time. This withdrawal is then only valid for the future.

You can also always contact the Data Protection Authority with any questions or complaints via commission@privacycommission.be.

Changes to this privacy statement

IFIEC reserves the right to amend this privacy statement at any time, in accordance with the General Data Protection Regulation.
